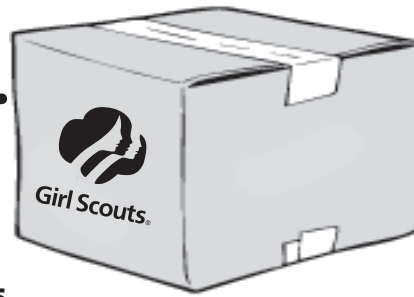


FAQ

Frequently Asked Questions



**Program Runs
January 16-March 15, 2009**

Q: What is this Gift of Caring program?

A: This program, Operation Taste of Home, sends “a taste of home and a note to show we care” to U.S. military troops far from home.

Q: How does the public participate?

A: Residents in our 15-county jurisdiction purchase cookies during the annual Girl Scout cookie sale program. Girl Scouts and the general public also write messages of support to the troops to accompany the cookies.

Q: How can I donate cookies and send notes?

A: Purchase cookies from Girl Scouts individually or at a booth sale in front of area stores. Call the Council’s Girl Scout Cookie Hotline at (423) 87-SCOUT to purchase cookies. Download notecards at www.mbgsc.org/cookies.html and return completed cards to the address shown below.

Q: Does it matter which variety of Girl Scout cookies are sent overseas?

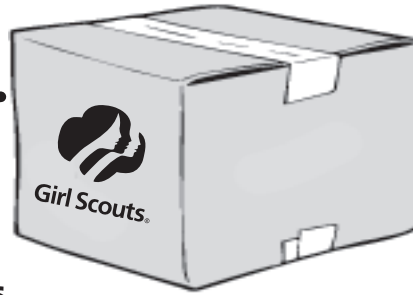
A: No, troops receive all varieties.

Q: Who receives these cookies?

A: Each Girl Scout troop chooses someone they know in the military to receive the cookies (it might be someone’s dad, sister, friend, etc.). They will ship the cookies to that person and ask them to share with others.

FAQ

Frequently Asked Questions by Girl Scout Troops



**Program Runs
January 16-March 15, 2008**

Q: How does the program work?

A: Before the cookie sale, troop members should decide which military person(s) the troop will ship the Girl Scout cookies donated by customers and include that person's name on the flyer. When taking orders, girls ask customers to purchase additional boxes of cookies as a gift for military and show the flyer to the customer.

Q: Who takes care of shipping the cookies?

A: Girl Scout troops are responsible for packing the cookies and paying for shipment. Troops may want to place a donation box at their booth sale to accept donations for shipping.

Q: Are there any special instructions for shipping?

A: Yes. Cookies must be shipped to a specific named person. Also, do not use cookie cases to ship cookies in and do not label the contents as "Girl Scout Cookies." Instead, according to the Post Office, label them "toiletries" or similar item. Remember to include thank you notes.

Q: When do the cookies need to be shipped by?

A: Please ship your cookies before April 30, 2009.

Q: Is there a patch for this program?

A: Yes. A special Gift of Caring patch order form for these patches is available. Patches will be available for purchase in the Council Shop.